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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Peter Tavernese Jr.

Examiner:

Nguyen, Q.H.

Serial No.:

09/745,305

Group Art Unit:

2642

Filed:

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Title:

CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH

CUSTOMER SERVICE AGENTS

MAIL STOP RCE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL LETTER

Sir:

Transmitted herewith for filing in the present application are the following documents:

- 1. Petition for Extension of Time [1 pg.];
- 2. Request for Continued Examination (RCE) Transmittal [1 pg.];
- 3. Preliminary Amendment;
- 4. Check No. 2766 in the amount of \$790.00 to cover RCE fee;
- 5. Check No. 2765 in the amount of \$120.00 to cover extension fee; and
- 6. a Return Postcard.

The Director is hereby authorized to charge any additional fees that may be due to Deposit Account No. 50-0311, Ref. No. 27996-133, Customer No. 35437.

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at 212-935-3000.

Date:

August 22, 2005

Respectfully submitted,

Richard M. Lehrer

Reg. No.: 38, 536 Attorneys for Applicant

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